PRIMO

PROFESSIONAL

HEAVIER USE BOTTLED WATER DISPENSER

Owner's Manual

#601177

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Welcome to the Primo family! Our mission is to provide you with pure water to help ensure a healthy home, family and future. We're committed to creating happy, healthful communities by giving customers like you an easy way to stay hydrated — and saving you money in the process.

Keeping your home stocked with Primo water is easy and inexpensive. Our exchange program allows you to grab a new bottle and recycle your old one whenever you're ready, or you can replenish your empty bottle at one of our convenient refill machines.

We want to you to be completely satisfied with Primo's water and your new Primo Professional water dispenser. So if you have any questions or feedback, or if you just want to find the closest Primo water retailer in your area, please call us at 866-429-7566 or find us online at PrimoWater.com. Be sure to ask how you can save even more by joining Club Primo.

Live well,

Billy D. Prim
CEO
Primo Water Corporation

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HEAVIER USE BOTTLED WATER DISPENSER

Model #601177

⚠WARNING

To reduce the risk of injury and property damage, user must read this manual before assembling, installing & operating dispenser.

SAVE THIS MANUAL FOR FURTHER USE.

FEATURES & FUNCTIONS

Cold Control – Depress control to dispense. Release to stop.

Hot Control with Child Safety Feature – Slide red button away from you and depress control to dispense. Release to stop.

Function Lights – Green ON icon indicates the dispenser is plugged in. Green snowflake icon indicates the dispenser is cooling water. Green wavy lines icon indicates the dispenser is heating water. Blinking red bottle icon indicates the bottle is empty.

Bottle Support – Helps align sports bottles and glasses with spout to eliminate spills.

Spouts
- Hot water comes out here.
- Cold water comes out here.

LED Nightlight – Located between spouts. Helps in low light situations.

Straw Assembly – Located inside cabinet. Connects to bottle to allow water to be pumped into hot and cold tanks.

Straw Hanger – Located inside door at top. To keep straw assembly clean when changing bottles, rest it here.

Drip Tray & Grid and Full Indicator – Dishwasher safe. Snaps in and out. Red full indicator in tray rises when tray becomes full of water. For cold water center glass over right hole. For hot water center glass over left hole.

Water Bottle – Not included. Uses 3, 4 or 5 gallon bottles. Go to www.PrimoWater.com to find 99.99% pure Primo Water at a store near you.

Energy Saver – Located on back. Press red control to off to stop heating. Press green control to off to stop cooling.

Nightlight – Located on back. Allows you to choose to have the nightlight ON or OFF.

Adjustable feet – Twist to provide stability on uneven surfaces.

SAFETY PRECAUTIONS

⚠ CAUTION

To reduce risk of injury and property damage, user must read this entire guide before assembling, installing & operating dispenser.

Failure to execute the instructions in this manual can cause personal injury or property damage.

This product dispenses water at very high temperatures. Failure to use properly can cause personal injury.

When operating this dispenser, always exercise basic safety precautions, including the following:

- Prior to use, this dispenser must be properly assembled and installed in accordance with this manual.
- This dispenser is intended for water dispensing only. Do NOT use other liquids. Do NOT use for other purposes. Never use any other liquid in the dispenser other than known and microbiologically safe bottled water.
- For indoor use only. Keep water dispenser in a dry place away from direct sunlight. Do NOT use outdoors.
- Install and use only on a hard, flat and level surface.
- Do NOT place dispenser into an enclosed space or cabinet.
- Do NOT operate dispenser in the presence of explosive fumes.
- Position back of dispenser no closer than 4 inches from wall and permit free airflow between wall and dispenser. There must be at least 4 inches clearance on the sides of the dispenser to permit airflow.
- Use only properly grounded outlets.
- Do not use an extension cord with your water dispenser.
- Always grasp plug and pull straight out from outlet. Never unplug by pulling on power cord.
- Do NOT use dispenser if cord becomes frayed or otherwise damaged.
- To protect against electric shock, do NOT immerse cord, plug, or any other part of dispenser in water or other liquids.
- Ensure dispenser is unplugged prior to cleaning.
- Never allow children to dispense hot water without proper and direct supervision. Unplug unit to prevent unsupervised use by children.
- Do not dispense hot water if water bottle is empty.
- Service should be performed only by a certified technician. Please contact us at 866-429-7566 for assistance.

IMPORTANT: Do Not Return Dispenser to Store. If you have questions or issues please contact 1-866-429-7566 for expert assistance.

GETTING STARTED

Do Not Insert Plug Into Outlet Until Instructed.

Register Online

Please register your dispenser. This will be helpful should you need customer service assistance in the future. Go to **www.PrimoWater.com** and click on Customer Care.

Please write your serial number (located on the back of your dispenser) on this line. Attach receipt to manual for safe keeping.

Serial Number: _____

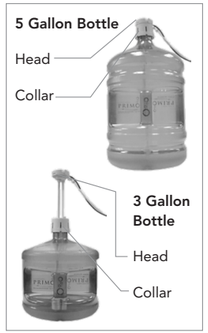
Locate Dispenser

1. Place dispenser upright.
2. Locate dispenser on a hard and level surface in a cool shaded location near a grounded wall outlet. Twist the feet to adjust the height if surface is not completely level.
   Notice: Do NOT plug in power cord yet.
3. Position dispenser so the back is at least 4 inches from wall and there are at least 4 inches of clearance on both sides.

Assemble

1. Remove drip tray from door and place the grid on top.
2. Snap drip tray and grid assembly into door.

Install Water Bottle



1. Open dispenser door.
2. Place straw assembly on hanger.
3. Place fresh bottle outside of cabinet.
4. Remove entire plastic cap from top of bottle.
5. Clean outside of new bottle with a cloth.
6. Place straw into bottle.
7 Slide collar down until it clicks in place.
8. Push head down until tube hits bottom of bottle.
9. Slide bottle into cabinet and close door.

Provide Electricity

Plug cord into a properly grounded wall outlet.

At this time the pump will begin to move water from the bottle to the hot and cold tanks. It will take up to 12 minutes to fill the tanks for the first time. During this period the pump will run continuously. This is normal.

Activate Heating & Cooling

Notice: This unit will not dispense hot or cold water until the Energy Saver controls are activated.

To activate, press top side of Energy Saver controls in to start heating and cooling water.

- If you do not want to heat water, press bottom side of red Energy Saver control in.
- If you do not want to cool water, press bottom side of green Energy Saver control in.

Activate Nightlight

Press top side of blue control in to turn light on.
Press bottom side in to turn light off.

DISPENSING WATER

This unit has been tested and sanitized prior to packing and shipping. During transit dust and odors can accumulate in the tank and lines. Dispense and dispose at least one quart of water prior to drinking any water.

Dispensing Cold Water (37°F – 50°F)

After setup, it will take up to 1 hour to get water to maximum cold temperature. During this time the compressor could run continuously. This is normal.

1. Position bottle, glass, pitcher or cooking pot below right spout.
2. Depress cold water control downward to start cold water flow.
3. Release control once desired fill level is achieved.

Dispensing Hot Water (185°F – 210°F)

> **⚠ CAUTION**
> This unit dispenses water at temperatures that can cause severe burns. Avoid direct contact with hot water. Keep children and pets away from unit while dispensing Never allow children to dispense hot water without proper and direct supervision. Unplug unit to prevent unsupervised use by children.

After setup, hot water will be available in 15-20 minutes.
(indicator light will turn off when heating is complete)

1. Position bottle, glass, pitcher or cooking pot below left spout.
2. Slide red button away from you and depress hot water control downward to start hot water flow.
3. Release control once desired fill level is achieved.

Changing Bottles

A flashing red light on your function lights alerts you when your bottle is empty. Replace the bottle as soon as possible.

NOTE: The unit will not heat or cool water if the bottle light is flashing. This is a safety feature.

1. Open dispenser door.
2. Slide empty bottle out of cabinet.
3. Remove straw assembly from empty bottle. Place straw assembly on hanger.
4. Set empty bottle aside.
5. Place fresh bottle outside of cabinet. Remove entire plastic cap from top of bottle. Clean outside of new bottle with a cloth.
6. Place straw into bottle. Slide collar down until it clicks in place. Push head down until tube hits bottom of bottle.
7. Slide bottle into cabinet and close door.

MAINTENANCE

For best taste, performance and hygiene:

- Clean your cabinet, controls, bottle straw and spout each time you change your water bottle. Use a clean soft cloth and a food grade sanitizer or bleach.
- Empty and clean drip tray, grid and float as needed.
- To minimize mineral deposits which can clog lines and imparts odors and off-tastes, use only high quality Primo purified bottled water.
- The tip of each spout is removable for cleaning. To remove, gently pull down. Clean with soap and water, rinse, then place back onto spout.
- For further cleaning instructions, visit primowater.com/customercare.

TROUBLESHOOTING

Water is leaking.

- Unplug dispenser, remove bottle and call 866-429-7566 for assistance.

No water is coming from the spout.

- Make sure the bottle is not empty. If empty, replace it.
- Make sure to completely depress the controls.

Cold water is not cold.

- It takes up to one hour after setup to dispense cold water.
- Make sure the power cord is properly connected to a working outlet.
- Make sure the back of the dispenser is at least 4 inches from a wall and there is free airflow on all 4 sides of the dispenser.
- Make sure green Energy Saver control on back of dispenser is ON.
- If water still isn't cold, please call 866-429-7566 for assistance.

Hot water is not hot.

- It takes 15-20 minutes after setup to dispense hot water.
- Make sure the power cord is properly connected to a working outlet.
- Make sure red Energy Saver control on back of dispenser is ON.

Nightlight Isn't Working

- Make sure the power cord is properly connected to a working outlet.
- Make sure blue control on back of dispenser is ON.

Dispenser Is Noisy

- Make sure the dispenser is positioned on a level surface.

If you have any further issues, please contact us at 866-429-7566.

LIMITED WARRANTY

Primo Water Corporation, ("Vendor") warrants to the original purchaser of this dispenser, and to no other person, that if this dispenser is assembled and operated in accordance with the printed instructions accompanying it, then for a period of two (2) years from the date of purchase, all parts in such dispenser shall be free from defects in material and workmanship. Vendor may require reasonable proof of your date of purchase from an authorized retailer or distributor. Therefore, you should retain your sales slip or invoice. The Limited Warranty shall be limited to repair or replacement of parts, which prove defective under normal use and service and which Vendor shall determine in its reasonable discretion upon examination to be defective. Before returning any parts, you should contact Vendor's Customer Service Department using the contact information listed below. If Vendor confirms, after examination, a defect covered by this Limited Warranty in any returned part, and if Vendor approves claim, Vendor will replace such defective part without charge. If you return defective parts, transportation charges must be prepaid by you. Vendor will return replacement parts to original purchaser, freight or postage prepaid.

The Limited Warranty does not cover any failures or operating difficulties due to accident, abuse, misuse, alteration, misapplication, improper installation or improper maintenance or service by you or any third party, or failure to perform normal and routine maintenance on the dispenser, as set out in the User's Manual. In addition, the Limited Warranty does not cover damages to the finish, such as scratches, dents, discoloration or rust after purchase.

The Limited Warranty is in lieu of all other express warranties. Vendor disclaims all warranties for products that are purchased from seller other than authorized retailers or distributors. AFTER THE PERIOD OF THE TWO (2) YEAR EXPRESS WARRANTY, VENDOR DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. FURTHER, VENDOR SHALL HAVE NO LIABILITY WHATSOEVER TO PURCHASER OR ANY THIRD PARTY FOR ANY SPECIAL, INDIRECT, PUNITIVE, INCIDENTAL, OR CONSEQUENTIAL DAMAGES. Vendor assumes no responsibility for any defects caused by third parties. This Limited Warranty gives the purchaser specific legal rights; a purchaser may have other rights depending upon where he or she lives. Some jurisdictions do not allow exclusion or limitation of special, incidental or consequential damages, or limitations on how long a warranty lasts, so the above exclusion and limitations may not apply to you.

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